

## ***Portfolio Decision***

### ***Notification of Decision Taken Under delegated arrangement***



**Portfolio:** Customer & Corporate Support Services Portfolio Holder

**Decision Reference:** CCS-002-2020/21

**Subject:** OUT OF HOURS MEARS CALL HANDLING CONTRACT EXTENSION

**Decision Taken:**

That agreement be given to continue to use Mears for our out of hours emergency call handling service on a twelve-month rolling contract basis.

**Call-in deadline:** 9 July 2020

**Full details of the portfolio decision can be found in the accompanying document(s) to this decision. These can be found at the bottom of the web page for this decision.**